**Job Title:** Veterans Liaison and Support Officer (VLSO)

**Location:** East of England covering Hertfordshire

Based from home with daily travel within the region

**Salary:**  £29,120

**Hours:** 37.5 hours per week (e.g. Mon to Fri 9am to 5pm with half-an-hour unpaid lunch break)

**Contract Type:** Permanent

**Company benefits:**

* + - 5 % Employer Pension contribution
    - Employee Assistance Programme
    - Bike 2 Work Scheme
    - Death in Service following successful completion of probation
    - Travel Expenses
    - Competitive annual leave plus Bank Holidays

Do you have experience in supporting vulnerable adults and empowering them to move forward with their journey?

Walking With the Wounded (WWTW) supports those who have served in the British Armed Forces and their families, specialising in developing pathways to independence.

We currently have an exciting opportunity for a Veterans Liaison and Officer (VLSO) to join a team providing support to ex-armed forces personnel. You will be home-based, with a caseload spread across Hertfordshire and occasionally adjoining counties.

We are looking for a dedicated individual who will empower ex-service personnel to regain their independence after a period of Mental Health (MH) Crisis, supporting them to thrive and contribute to our communities. This role will join a team of existing VLSOs across the East of England as part of a wider collaborative team within NHS England’s [Op Courage](https://www.england.nhs.uk/2021/03/nhs-launches-op-courage-veterans-mental-health-service/) - the Veterans’ Mental Health and Wellbeing service, and will work with other service charities and local support services. You will be home based with daily travel around your local region to support your clients and build relationships in the community, whilst working as part of the wider regional WWTW and NHS clinical teams.

We are looking for a highly motivated self-starter with prior experience of working with vulnerable adults; an individual who can work independently to set priorities that accurately reflect the client’s needs. Your role will be to work with clients in the community (or their homes), facilitating intense support and analysing individual needs to create a support plan that will break down barriers to a successful stabilisation, whilst navigating their mental health pathway.

In return, we will provide you with the opportunity to demonstrate and develop your skills and career as a Veterans Liaison and Support Officer in a supportive, inclusive environment. In this role, no two days are the same and every day will bring new challenges. Internal training will be provided, and we encourage our staff to develop their own personal and professional skills.

For an informal discussion please contact Anne Germany 07935-065716.

You can read more about WWTW on our website [www.walkingwiththewounded.org.uk](http://www.walkingwiththewounded.org.uka/).

It is important you read through WWTW key values, the Job Description and Person Specification prior to completing and submitting a WWTW short application with a supporting CV.

Closing date for applications is **5pm Friday 15 August 2025**.

Please submit applications to Anne Germany Regional Lead: [anne.germany@wwtw.org.uk](mailto:anne.germany@wwtw.org.uk)

(The advert may be closed early if sufficient applications are received.)

Interviews are planned for **the week commencing 18 August 2025** and will be held via Teams.